



**STAFF
NEWSLETTER**

*Spring /
Summer
Edition*



We ask you all to welcome
Sandi Fricker, Sabrina
Honan and Samuel
Robertson who have
recently joined our team.



Staff celebrating birthdays May –
September

Darcy Baker, Jessica Cooper, Janine
Hartman, Natasha Tropman, Jacqui
Yeates, Paul Chilvers, Charley
Capon, Louise Harris, James
Sexton, Katrina Palmer, Carol
Pinnington, Anita Rudderham



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Several members of staff
have nearly completed their
NVQs.

We will update you all on
passes as and when we hear.

A Big Thank You

As you are all aware, the beginning of March saw some treacherous weather provided by The Beast from the East.

We would like to convey our thanks to you all for your support in what was a horrendous week.

We are happy to report that all service users received their calls.

As said at the time, you are all amazing and without your hard work service users may have suffered, but this was not the case.

You all deserve a well deserved pat on the back and we thank you all once again.



Staff Survey

Feedback from Staff Questionnaire - January 2018 11 Completed Questionnaires were received

1	2	4	4	5	?
Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Don't Know

Ref	Statement for Comment	Number of staff who answered each question					
		1	2	3	4	5	?
1	My work is satisfying and enjoyable	5	5			1	
2	I am able to use all my skills at work	5	4	2			
3	Working patterns are sensible and reasonable	4	5	2			
4	I feel secure about my future	3	2	4	1		1
5	I am not asked to do too much	5	5	1			
6	I am made to feel valued as part of a team	5	4	1		1	
7	I feel fairly treated to other staff	4	7				
8	Everyone pulls in the same direction	4	6	1			
9	I feel that the training I have received meets the needs of the clients we care for	6	2	2	1		
11	I have had a quarterly formal supervision	7	2		1		1
12	I have had an annual appraisal if I have worked for the Company for more than 12 months	7	1				3
13	I am paid fairly in comparison with other employers	6	1	3			1
14	Safety equipment and information is available to all	8	3				
15	The Agency communicates well with clients	4	5	2			
16	Clients are assessed properly when the service begins	6	3	2			
17	The needs of the clients are assessed regularly, and changes made to Care Plan and Risk Assessments in consultation with clients and professionals	6	3	1			1
18	Staff respect the privacy and dignity of the clients	8	3				
19	Any allegation of abuse is taken seriously	8	2	1			
	I know who to contact if I have concerns regarding abuse	9	2				
20	Formal complaints are taken seriously	9	1				1
21	The Agency has a positive and inclusive atmosphere	6	5				

Thank you to all staff who completed and returned the surveys.

We are very happy with the feedback received.



Do you follow the 7 'R's before you administer medication?

- Right Medication
- Right Dose
- Right Time
- Right Route
- Right Client
- Right Outcome
- Right Form

Blister Packs

Please ensure when taking medication from blister packs that you are taking the correct tablets from the correct day and correct time.

Mistakes can easily happen if care isn't taken when removing tablets.

Also if administering medication watch the client take the tablets to ensure that no medication is dropped.



Debbie from Head Office will be participating in the Clacton Relay for Life on Saturday 14th July at Plough Corner, Little Clacton.



Debbie has a yearly involvement with Relay for Life and as part of the day there will be various stalls and raffles raising money for this worthy cause.

Debbie will be running a tombola stall and we ask each one of you if could be so kind as to make a donation.

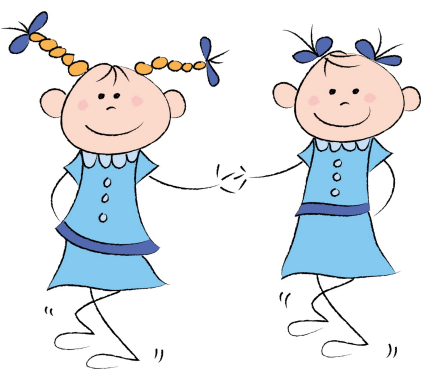
This could be anything from a tin of beans, box of chocolates, shower gel, etc. All donations would be gratefully received.



If you are about on 14th July, please come and say 'hello' to Debbie and cheer her and her team on.



Relay For Life brings the community together to beat cancer sooner.



Recommend a Friend

Do you know of anyone that would like to work for Alliance Care & Support?

If yes, please let us know or give them our details – 01255 256020.

We pay staff **£50** for recommending someone we employ who pass their probationary period.

Congratulations to Becky who receives £50 this month.



As you are aware, social media plays a huge part in our lives. Can we please ask you visit our Facebook page and like and share as much as possible please.

We would also ask if you would leave positive feedback as is appropriate.

Let's all work together and get Alliance Care and Support's name out there on Social Media. Many thanks.



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